

WiFi in the Congress Center Basel



WiFi Options in the Congress Center Basel

The Congress Center Basel offers you complimentary wireless internet access (free WiFi) for your events at all times. Free WiFi is available throughout the Congress Center, in Hall 4 and in the Event Hall.

The free WiFi service can be upgraded to a service offering greater reliability, achieved by means of a standby team and redundancies. The standard speed and capacity, which are already high, can similarly be increased. Various customising options are available, such as your own WiFi name (SSID), advertising banners, login and landing page. The WiFi (including the free WiFi) has a bandwidth of 500 Mbit/s up/down. This is a Managed PWLAN provided by Swisscom with Cisco components. It may also be used with other providers and employed as a private WiFi system. It covers the 2, 4 and 5 gigahertz frequency ranges. A redundant 1 Gbit/s backbone is available, which can be expanded via two further providers by 1 Gbit/s in each case.

The individual WiFi options are set out below.

Free WiFi

The Free WiFi Package is a high-speed wireless LAN that is available to customers free of charge. This is a complimentary service provided by the Congress Center Basel and is suitable for small events and events at which WiFi does not play a central role. No service is provided to ensure the operation of the free WiFi, nor are any customising options available. Free WiFi is only recommended to a limited extent for big events and for events that require greater reliability (apps, event programmes, visitor management, participant interaction, high concentration of users).

WiFi Standard Package



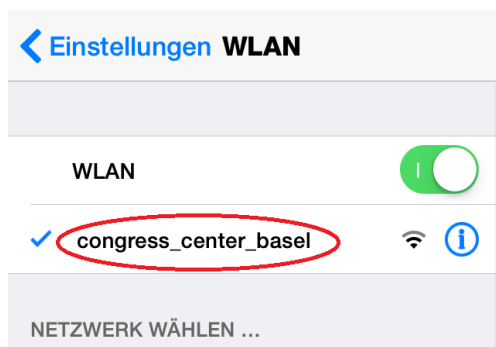
WiFi Standard Package with your own SSID and landing page, as well as the standard service level for setup and guaranteed operation

CHF 2,500.–/event

The WiFi Standard Package covers most of the requirements for events with up to 2000 users. The landing page can be used for displaying sponsors or for advertising the event itself. Bandwidth 500 Mb/s up/down

Additional, individually bookable WiFi services

Where more stringent demands are placed on performance and setup, the following services can be ordered in addition, or a special package can be put together.



Description

Own SSID:

With your own SSID, you can personalise the name of the WiFi so that your network is immediately recognisable.

Prices in CHF

500.–
per event

Customised landing page:

1,500.–
per event

On the landing page (the log-in page), you can add a picture of your choice and/or text for your customers.

Customised SMS login

900.–

You can configure your own text and sender name in the SMS login. Please do not hesitate to contact us if you would like some examples.



Increased bandwidth

upon request

If the standard bandwidth of 500 Mbit/s up/down is too low for you, you can increase this to either one 1 Gbit/s or even 2 Gbit/s up/down.

WiFi in additional halls

upon request



If your event is taking place in Halls 1, 2, 3 or 5, or in the Musical Theater Basel, we will be pleased to extend the services that are offered in the Congress Center Basel, Hall 4 and the Event Hall. Free WiFi is available over the whole Messe Basel site with a lower coverage and bandwidth.



Staffed service desk

1,600.–

With the staffed service desk, two people are available for eight hours a day to deal with any problems regarding connections. This service can also be combined with other services: handing in appliances for charging, advice on uploading congress software like apps, or a printer service, etc.



Swisscom standby service

500.–/day
250.–/hour

With this standby service, any problems that occur will be resolved by a professional Swisscom employee in person.



Provider's staff on site for technical supervision and, where required, intervention

Customised quotations

Our standard is guaranteed by Swisscom. In the event of complex technical solutions, however, it is recommended to have technical staff available on-the-spot.



250.–/piece

Battery-charging station



Either supervised or self-service: with the Congress Center Basel's charging stations, participants are able to recharge their devices at any time. Six stations like the one illustrated are available as standard. Additional solutions, including charging lockers, are available on request.